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# Terms of use and Privacy notice

## Hettich New Zealand

### Introduction:

This Terms of Use and Privacy Notice governs your use of the Hettich New Zealand Online Product Selector. This tool is owned and operated by Hettich New Zealand limited, located at 18 Barmac Place, East Tamaki.

This document outlines your rights and obligations as a user as well as how we collect, use and protect your information in accordance with the New Zealand Privacy Act 2020.

### 1. Acceptance of terms:

1.1 By accessing or using this tool, you confirm that:

- You are a professional Interior Designer, Specifier or related design professional, or are using the tool under guidance
- You have read, understood and accepted these terms
- You consent to the collection and use of information as described in these terms

### 2. Tool purpose and scope

2.1 This tool is designed for:

- Selecting Hettich products
- Generating product specifications for interior cabinetry hardware
- Providing guidance for joiners and manufacturers

2.2 This tool is intended for use within the regions as defined in the registration process by design professionals

### 3. Information we collect

3.1 Professional information:

- Full name
- Contact details (email)
- Company
- Country and region

3.2 Tool usage information:

- Login credentials
- Product selections and Specifications
- Project information
- Saved preferences
- Usage patterns and history

3.3 Technical information:

- IP address
- Browser type
- Device info
- Access times and dates

### 4. How we use the information

4.1 Primary Purposes

- Creating and maintaining your account
- Saving your product selections and specifications
- Generating specification documentation
- Providing technical support
- Tool maintenance and improvements
- Marketing communications

### 5. Usage Analysis & Cookies

5.1 Usage analysis

In order to provide effective service, we measure the usage and success of the Online Product Selector tool using specialised services.



Examples of the analysis that may be undertaken include page successes and failures, heat mapping, specification completion status and so on.

## 5.2 Cookies

Our website uses cookies, device identifiers and similar technologies (hereinafter called 'cookies') which enable the complete functionality of the Online Product Selector tool.

Cookies are data sets that are stored on your computer or mobile device. Examples of the function they enable includes whether you have visited our website before and ensuring you remain logged in as you browse from page to page.

If you decide to refuse to accept the functionality, performance or advertising cookies, this may mean that you will not be able to access our full range of services within the tool.

You are able to control the cookie settings in your personal browser, including limiting their usage and duration.

## 6. Information sharing:

6.1 We may share your information with:

- Hettich Group subsidiaries for support and maintenance
- Service providers who assist in developing and operating the tool

6.2 We will not share your information with third parties for marketing purposes without your explicit consent. This consent can be revoked by the user at any time.

## 6. Privacy rights

6.1 Under the Privacy Act 2020, you have the right to:

- Access your personal information
- Request corrections to your information
- Request deletion of your information
- Withdraw marketing consent
- Lodge a privacy complaint

To exercise these rights contact: [hnz.marketing@hettich.com](mailto:hnz.marketing@hettich.com)

## 7. Liability and Disclaimers

7.1 To the extent permitted by New Zealand law:

- The tool is provided 'as is'
- We are not liable for specification decisions
- Our liability is limited to resupplying the service.

7.2 Nothing in the these Terms limits your rights under the New Zealand consumer law.

## 8. Contact Information

For general enquiries and privacy matters: [hnz.marketing@hettich.com](mailto:hnz.marketing@hettich.com)

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