Warranty Hettich New Zealand



Hettich is confident in the outstanding quality of our products. We fully endorse our key product ranges and offer a full replacement guarantee in the unlikely event that you should experience any manufacturing quality issues. Choosing Hettich fittings for your project ensures the ultimate in functional design and provides peace of mind.

Hettich New Zealand (Hettich) warrants the original registered purchaser of Hettich hardware against manufacturing defects for as long as the original purchaser owns the product. This limited lifetime warranty applies to all hinges, runners, slides, metal drawer, and sliding and folding door systems sold by Hettich.

If you are a consumer within the terms of The Consumer Guarantees Act 1993, then this warranty is in addition to your rights as a consumer and in no way reduces your statutory rights. This warranty covers the consumer for the replacements of the faulty hardware only. Hettich will send the original purchaser replacement hardware. Hettich does not warrant the removal or installation costs of the defective product.

Hettich does not warrant products which have been incorrectly installed, exposed to loads in excess of specifications, and/or abused or used for purposes other than that for which they are intended. Hettich will not be liable for any consequential or incidental damages resulting from or contributed to by the use, installation, performance, or failure of our products.

